



FAQ
Jackson Medical Group
Covered California Exchange Health Plans

Q: *Will I be able to continue to see my doctor, PA or NP at Jackson Medical Group if I purchase insurance through the Exchange?*

A: Yes. Jackson Medical Group has contracted with Blue Shield and Anthem Blue Cross to provide primary care services to individuals who sign up for a plan through California's Exchange.

Q: *If I sign up for a JMG provider in one office, can I see other JMG providers at other offices?*

A: Yes. You can sign up for any JMG doctor, in any JMG office and still go to another JMG provider at another JMG office.

For example: If you sign up to see Dr. Jackson in our Goleta office, you can still see Nancy Warner, our Nurse Practitioner, in the Carpinteria office, or Dr. Cummings in the Santa Barbara office.

Q: *Are the JMG physicians and their locations listed correctly on the Covered California website?*

A: No! The information regarding which JMG providers are available in which JMG offices is not correctly listed on the Covered California website.

For example: Dr. Cummings is listed as working in the Goleta and Carpinteria offices, when in reality he practices exclusively at our Santa Barbara office. We are working to correct this, but given the challenges currently facing the website, it may be a while before the information is corrected. **In the meantime, if you sign up for a JMG doctor, you will be able to see any of our providers at any of our locations.**

